

360°

STÖGER
AFTERSALES

Our 360° service offer



STÖGER
AUTOMATION

STÖGER
AUTOMATION

STÖGER
AUTOMATION

STÖGER
AUTOMATION



YOUR STRONG PARTNER

The STÖGER Aftersales Services

With almost 40 years of experience, we have tailored our services perfectly to our customers.

From training and commissioning to maintenance and repair, we offer a modular range of services. This enables us to tailor our service to your individual needs. No matter what support is needed, we are at your side.



Commissioning



STÖGER
Perfect Integration



STÖGER Training
on Demand



Spare and Wear
Parts Packages



Service and
Maintenance



Technical
Support



Repairs in
STÖGER Quality



Individual
Retrofit

AFTERSALES OFFERS

For smooth operation and maximum capacity



Commissioning

Check whether the system is correctly mechanically and electrically constructed and connected

Checking the control system / interface for correct integration

Start-up of the system mechanically and electrically

Test run with customer components

Short briefing / training of the operators and maintenance staff



STÖGER Perfect Integration

System optimization for ideal integration

Customized application consulting for process optimization

Production support during operation

Advice on economy, safety and quality

Application consulting for questions during operation

AFTERSALES OFFERS

For smooth operation and maximum capacity



STÖGER Training on Demand

Training & education individually tailored to your application

Transfer of product-specific knowledge for commissioning and operation

Training on minor maintenance and servicing

Training for the optimization of screwing cases

Training on request at your site, virtually or at STÖGER

Issue of certificates for training participation on request



Spare and Wear Parts Packages

Individual spare parts packages tailored to your requirements

Original spare parts quickly, reliably and on schedule

Simple ordering through direct contact with the STÖGER After Sales Team

Storage at your site for fast reaction time

If required, you can obtain replacement spindles for use during maintenance intervals

AFTERSALES OFFERS

For smooth operation and maximum capacity



Service and Maintenance

Advance planning of regular service and maintenance intervals

Maintenance on site or at STÖGER possible

Different packages can be selected: from minor maintenance to the full service package

Individual adjustments for optimized operation included

Issue of a service report after maintenance with individual optimization plan



Technical Support

Direct consultation and problem solving in exchange with our experts

Reachable by phone, e-mail and video conferencing

Remote maintenance possible

Fast complaint management

AFTERSALES OFFERS

For smooth operation and maximum capacity



Repairs in STÖGER Quality

Repairs are carried out exclusively with original spare parts

Repairs are carried out exclusively by qualified STÖGER service technicians

Repairs on site or at STÖGER

Before starting repairs, you will receive your individual cost estimate for cost approval



Individual Retrofit

Individual retrofits for the changed application

Individual extensions related to the application

Technical modifications

Retrofitting to the latest state of the art

Advice on alternatives if older components of your system are not available

THE ADVANTAGES

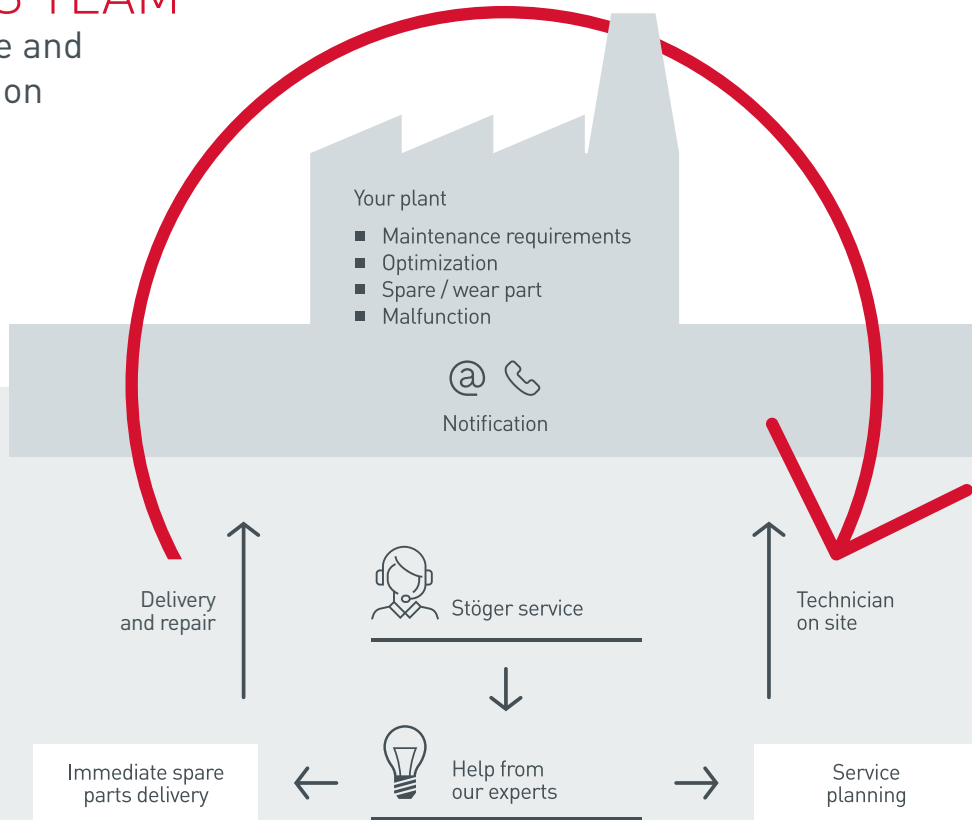
Your all-round carefree package



- Commissioning by STÖGER experts
- Product-specific training in presence or virtually
- Your individual spare parts package for your machine can be ordered in advance
- Preventive maintenance for longer runtime and maximum productivity
- Automatic information for scheduling maintenance intervals
- STÖGER quality for all parts, resources and processes
- Solution-oriented support from the STÖGER Service Team
- Fast response times thanks to a direct line to our experts
- Immediate supply of replacement parts during repairs

STÖGER SERVICE EXPERTS TEAM

Your effective and fast connection



YOUR CONTACT

Book your service package now

Headoffice:



service@stoeger.com



+49 (0)8179 997 67-555



STÖGER AUTOMATION GmbH
Gewerbering am Brand 1
82549 Königsdorf
Germany

Sales North and South America:



sales@stoeger-automation.com



+1 (312) 794 -8525



STÖGER AUTOMATION LP
150 North Michigan Avenue, 35th Floor
Chicago, Illinois 60601
USA



© 2024 STÖGER AUTOMATION GmbH

